

# 360° of a School Emergency

A school emergency is rarely a simple, straight-forward event. Oftentimes there are many scenarios that need to be accounted for and numerous key players who need to be in constant communication. Valuable time may be wasted if all of these factors aren't simultaneously addressed.

*To help illustrate what types of information needs to be shared during and after an emergency, here's a bird's eye view of an active school emergency.*

## Principal/Superintendent/school board members need(s) to know:

- Type of incident
- Where in school it occurred
- If there are any students unaccounted for during/after event
- Measures being taken (9-1-1 contacted, ambulance en route, etc.)



## On-site staff needs to know:

- Type of incident
- Next steps to take (evacuate, shelter in place, etc.)
- When it's OK to bring students back into school, or if they should be taken to a reunification point
- Measures being taken (9-1-1 contacted, ambulance en route, etc.)



## First responders need to know:

- Type of incident
- Where on campus it occurred
- Layout of school
- Points of entry
- What is happening on scene (whether it's by viewing live video, texting with someone on scene, etc.)



## 9-1-1 needs to know:

- Type of incident
- Where on campus it occurred
- Layout of school and where to direct first responders
- What is happening on scene (whether it's by viewing live video, texting with someone on scene, etc.)



## Parents and guardians need to know:

- Type of incident
- If they need to pick up their kids and where to get them
- Where and how they can expect to receive updates
- Measures being taken (9-1-1 contacted, ambulance en route, etc.)



School emergencies can be sprawling and complex, with many different parties involved that need accurate and up-to-date information during and after the incident. Learn how teams responsible for student safety can use technology to successfully manage any kind of emergency.



**Watch Video: Conquering Communication Challenges**

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