Coronavirus Response Solution

Enhance your ability to monitor and quickly communicate changes about the ongoing COVID-19 pandemic.

Improve Your Response Posture

- **Enhanced awareness.** Secure, web-based citizen opt-in registry provides key real-time health information updates to emergency management/public health officials.

- **Targeted Communications.** Proactively identify and customize communications to those with conditions that are high risk for infectious respiratory illnesses. The solution includes high throughput two-way communications across text messages, email and voice calls. Administrators can easily target messages based on both conditions and geography. For example, if an individual was diagnosed with the coronavirus in a housing complex, the public health agency may want to notify all those with a high risk profile for the disease to self-quarantine.

- **Manage quarantine check-ins and health conditions.** Automated check-in messages ensure those in quarantine are at home and being compliant to guidelines, as well as providing real-time feedback on changing risk.

- **Easy data collection and management.** Simple custom-branded registration process, data validation checks, automated data update reminders, citizen help desk, a mobile app and a “text to register” feature make data collection and management simple for agencies. All data is kept confidential and secure, and stored in compliance with all applicable laws and regulations.

- **Cost-effective and deployed in three days.** Working closely with you, Rave will deploy your solution within three days.

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As a seasonal, and even daily, destination for millions of visitors each year, Newport’s population is in constant flux. That can pose a number of challenges from an emergency management standpoint, especially in keeping both residents and visitors informed of developing situations. This new system offers us a tool kit that we haven’t had before and we’re excited to be rolling it out to the community.”

CHIEF NEWPORT (RI) FIRE DEPARTMENT