Security and privacy

> You decide what to include.

Provide as much or as little information as you want. Smart911 only asks for information that is relevant to aid emergency response.

> Only Seen If You Call 9-1-1

Your information is only available to 9-1-1 call takers and first responders if you have an emergency.

Industry Leading Security

Your information is housed in top-tier secure facilities complete with 24/7 physical security, video surveillance, and alarms. We utilize the same SSL certificate authority and encryption technologies used by leading financial institutions.

Need Assistance?

For seniors, we recommend having a friend or family member assist during sign up. They can provide the assistant's name and email address, so when it is time to update their Safety Profile, Smart911 will notify them to help ensure the profile up to date and accurate.

△ As seen on . . .







Create your Safety Profile today and help spread the word.



Download the Smart911 app today.





Or al



Because every second counts. Sign up today.



Keep them safe in an emergency.













Protect your loved ones by creating a Smart911 Safety Profile. You can provide 9-1-1 with life-saving information in an emergency and receive important community and weather alerts.

Download the app today.







How it works



- Sign up for Smart 911 and create a secure Safety Profile for your household.
- > If you ever call 9-1-1, the call-taker can see the emergency information you want them to see.
- responders
 can then use this
 key information
 to help you faster
 and more efficiently.



▲ What can my Smart911 Safety Profile include?



99% of users

The amount
of users who
would recommend
Smart911 as an
essential tool
for personal
safety.



11 minutes

The amount
of time saved
by Smart911
in response
to a house fire
in Michigan,
saving the
homeowner's life.



45 million

The number of residents protected by Smart911 nationwide



Include all members of your household, including their photos. You can also add all landlines and mobile numbers and who they belong to.



Let responders know how to access your home, bedrooms, utility shut offs, and if you live in a multi-unit building.



EMS can be aware of medical conditions, medications, and if special equipment will be needed in an emergency.



livestock, including their names and vet information so responders are aware of them if they need to enter your home.



Add details such as make, model, and license plate number in the event of an accident.

Add your pets, service animals, and



Include family members, friends, or neighbors who should be contacted in the event of an emergency.