

VIRTUAL
RAVE » 2020
SUMMIT
 AGENDA AT A GLANCE

**VIP
ACCESS
ONLY**

MONDAY, OCTOBER 19
PRODUCT TRAINING SESSIONS

- 11:00 AM ET** **Rave Alert Admins** - Advanced Topics and Best Practices
 Exploring New Features and Functions in **Rave Panic Button**
Community Marketing Best Practice Tips and Tricks
- 1:00 PM ET** **Rave Panic Button Profile Management** - Configuration 101
COVID-19 Enhancements in **Rave Alert and Rave Guardian**
 The Basics of **Rave 911 Suite**
- 2:00 PM ET** **Rave Alert** - Basic Training
- 3:00 PM ET** **RBAC 2.0** - The Exciting World of Role-Based Access Control

**OPEN
TO ALL**

TUESDAY, OCTOBER 20

- 11:00 AM ET** **Welcome to Rave Summit** - A message from our CEO
- 11:30 AM ET** **Keynote Presentation** - Clint Emerson
- 12:10 PM ET** **New to Rave?** Here's What You Need to Know
Next Generation Community Outreach - How to Leverage Today's Technology
"Communication Problems" - What Really Goes Wrong
- 12:40 PM ET** **ROUNDTABLE SESSIONS: COVID-19 Lessons Learned and Best Practices**
 State & Local
 Higher Ed
 K-12
 Corporate/Healthcare
- 1:30 PM ET** **#ShowUp! Defining the Standard of Excellence in Your PSAP**
Oh No! Not Another Emergency Notification System
PANEL: Effective Constituent Communication
- 2:00 PM ET** **PANEL: Next Phase of COVID-19 Response and Beyond**

**CUSTOMERS
ONLY**

WEDNESDAY, OCTOBER 21

- 11:00 AM ET** Explore **Rave's Product Road Map**
- 11:30 AM ET** **NEW PRODUCT!** Introducing **Rave Collaborate**
- 12:10 PM ET** Exploring **Rave Alert** and **Desktop Alerting**
 What's New in **SwiftK12**
PANEL: Enhancing Situational Awareness in the PSAP
- 12:40 PM ET** **ROUNDTABLE SESSIONS: What's Your Challenge?**
 State & Local
 Higher Ed
 K-12
 Corporate/Healthcare
- 1:30 PM ET** **IPAWS Planning Toolkit**
 What's New in **Rave Panic Button**
Short Codes to Social Media - Maximizing Your Alert System
- 2:00 PM ET** What's New in **Rave 911 Suite**
PANEL: Enhancing School Safety and Communications
 What's New in **Rave Guardian**
The Shovel Creek Fire Evacuations — Lessons Learned